



Rev.  
**billcrews**  
exodus foundation



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**Bill Crews**  
Charitable Trust



## **VOLUNTEERING**

### **Frequently Asked Questions**

#### **Can my child volunteer at Exodus?**

The minimum age for volunteers is 14 years. Children will require the supervision of an adult (who registers with us and has a Working with Children Check) until they turn 17 years old, when they can volunteer without supervision.

#### **When can I start?**

Volunteers are required to complete all stages of the recruitment process before they can start volunteering with us. This includes attending a mandatory information session, which take place every 3 months.

#### **How often can I volunteer?**

You can choose to participate on a regular basis. As a guide, many of our volunteers do so once or twice a week. Alternatively, you can opt to be on our casual roster. We send email requests for volunteer assistance on a weekly basis, which allows our volunteers to participate as often or as little as they wish.

#### **Can I volunteer on the dinner van?**

The minimum age for volunteering on our dinner van in Woolloomooloo is 18 years. You are welcome to volunteer for available shifts on the night van once you have completed the recruitment process and carried out a trial breakfast or lunch shift in the Loaves & Fishes Restaurant.

#### **Can I volunteer in the office?**

From time to time we have opportunities for volunteers to assist in our administration building and in our Social, Health & Wellbeing clinic. These vacancies are advertised on our website when available. Please contact us if you have specific skills or qualifications that you would like to share on a voluntary basis.

### **Can I volunteer on a short-term basis?**

Our Volunteer programs are not suitable for people requiring work placement to complete courses or degrees, for example. Due to the training and investment Exodus provides our Volunteers, our programs are unsuitable for short term volunteering.

### **I use the services provided by The Exodus Foundation. Can I volunteer?**

Unfortunately, we are unable to accommodate you as a volunteer at The Exodus Foundation if you have used any of our services within the previous 12 months.

### **Is there a cost involved to volunteer?**

There is no fee attached to our volunteering programs. Individuals and groups do make monetary or gift in kind donations, but this is done at their own discretion and is by no means a prerequisite for volunteering with us.

### **Can I volunteer with my colleagues/peers?**

Yes! The Exodus Foundation can accommodate groups of up to 10 volunteers from workplaces, schools and community groups to assist at the Loaves and Fishes Restaurant for the Lunch Service. If you have more than 10 volunteers, we can organise for you to come over several days.

### **When is the next Information Session for new volunteers?**

We hold information sessions every 3 months. The dates for these can be found on the volunteering page on our website.

### **Why do I need to attend an information session?**

The information session is your opportunity to meet Rev. Bill Crews and some of the team, to have a site tour and to learn in more detail about the work we do and the volunteer roles. It is important for us to meet all our volunteers so we can get to know you and ensure that the volunteers we recruit have the appropriate skills and attitude reflective of our organisation. This is also a great opportunity for you to ask questions.

### **Do I need to wear a uniform?**

All volunteers (except those working in the office) are required to wear the correct Personal Protective Clothing (PPE). This includes a sleeved T-shirt (no singlets), long pants and closed toed shoes in accordance with Workplace Health & Safety regulations. Individual volunteers will be issued an Exodus Foundation T-shirt and apron if volunteering in Food Services.

### **Will any checks be done on me?**

Yes. All individual volunteers must undergo a Working with Children Check. This is free to obtain for volunteering purposes; it can be used for other volunteer programs and is valid for 5 years. Reference checks are carried out for those wishing to volunteer in specialised positions in the office or SHW centre.

### **Why do I need a Working with Children Check?**

The Exodus Foundation is committed to providing a safe working environment for all. Children are often on site, whether they be guests or volunteering as part of a school or community group. All volunteers aged 18 and above must have a valid NSW Working with Children Check number before applying for a position.

### **Can I volunteer on Christmas Day?**

We start recruiting for our Christmas Day volunteers in October, so please check our website or contact us then. The same rules and recruitment process will apply for new Christmas Day volunteers.